



PATENT  
POU920030115US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	
Christopher R. Vincent	)	Group Art Unit: 2168
Serial No.: 10/680,282	)	
Confirmation No.: 7369	)	Examiner: C. Ly
Filed: October 7, 2003	)	
For: WEB BROWSER CONTROL FOR	)	
CUSTOMER SUPPORT	)	
_____	)	

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

In response to the Office Action dated June 29, 2007, the due date for response to which has been extended to October 29, 2007 by the enclosed request for an extension of time, in connection with the above-identified application, please enter and consider the following amendment and remarks.

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on 10/29/07.

Date of Deposit

Stephen Bongini  
Applicant, Assignee, or Representative  
/Stephen Bongini/  
Signature